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Legal Advantage launches new user-friendly website

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Bethesda, MD – Legal Advantage, LLC, a major intellectual property and litigation services provider has added another feather to its cap. With the latest updates to its much-acclaimed project tracking system, the company has reaffirmed its commitment to provide the best possible customer care in the industry.

Speaking about the development, Aqil Chishty, Senior Director of IT, operations, and marketing said, “The industry’s best web portal just got better, with added security and integration of different services under one roof, to enable easier project tracking. These updates will help us maintain our edge over our competitors.”

"This innovative approach will simplify the way we help our clients, while ensuring a better end-product," he added.

The IT team has upgraded the following aspects based on client feedback and internal assessment:

Security: The upgraded Project Tracking system provides up-to-date security features along with increased idle time out limit of one hour. In addition to this, all activities by authenticated users is logged and audited.

Integration of Prior Art Services: With the integration of prior art services, clients can now see both Prior Art and Patent Illustration projects under one central list. The updates ensure that only dedicated accounts managers from each service line have access to their respective projects. This is in line with the company’s continuous efforts to provide clients with the highest level of customer satisfaction.

Accounts and Billing: Clients will now be able to download the actual invoice that was sent to them under one central list. There is different sorting and searching options added so the client will never miss out on any invoice.

Further, the new billing structure allows the firm to track and bill revision time in minutes so clients only pay for exact amount of time spent on each project.

Centralized Project Access: After due authorization, individual clients can now view and share project and invoicing details belonging to colleagues from different branches. The company has also put into place an easy to use central managing system to make it easier for attorneys to access-related projects with ease.

Other features like click confirmations and due date based project planner, have established Legal Advantage as a leader in the legal support industry.



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ABOUT LEGAL ADVANTAGE: Legal Advantage's mission is "To help Inventors the World Over Protect Their Ideas and Realize Their Dreams." For nine years Legal Advantage has assisted intellectual property attorneys, patent agents, and individual inventors in fulfilling this mission. Legal Advantage is a leader in Prior Art Searches (patentability, freedom to operate (FTO), clearance, validity, invalidity, infringement and landscape analysis), Patent Illustration (Patent Drawing) and Design Services, technical translations (Arabic, Chinese, French, German, Italian, Korean, Japanese, Portuguese, Spanish, Swedish, Turkish and over 20 other languages), patent trial graphics, and research. The real benefits derived from these services include reduced costs, faster project completion, and a higher quality end-product deliverable.

Founded by seasoned intellectual property attorneys and litigators, Legal Advantage combines unparalleled dependability, accuracy, and client service - resulting in a stellar client retention rate that is among the highest in the industry.

Legal Advantage is headquartered in the Washington DC suburb of Bethesda, MD and has offices in Boston, Chicago, Los Angeles, New York, San Francisco, Hyderabad, Ottawa, and Toronto.

For more information visit us on the web at www.legaladvantage.net.